

Moss Piglet SA Regional Tour 2025 - Booking Information

School bookings for the **Moss Piglet SA Regional Tour 2025** are managed by Country Arts SA (CASA) via the ticketing provider, SA Tix.

Ticketing enquiries

For ticketing enquiries, please email ticketing@countryarts.org.au or call (08) 8444 0400 between 9am and 5pm, Monday to Friday.

If you want further details on the performance content or available education resources, please contact the Windmill team at marketing@windmill.org.au or phone 08 8210 7200.

Booking Terms and Conditions

The following terms and conditions apply to all school bookings.

1. Country Arts SA will send a written confirmation via email of the completed online booking form. Country Arts SA will process bookings in the order in which they are received.
2. Bookings are made on behalf of your school/institution and by making a booking, your school/institution accepts all terms and conditions. Country Arts SA will send you a Tax Invoice at least two (2) weeks prior to the performance date.
3. Cancellations/changes or reduction in numbers attending must be made at least two (2) weeks prior to performance/workshop date to avoid cancellation fees.
4. Payment must be made in full seven (7) days prior to the performance/workshop date (or by the date stated on the Tax Invoice).
5. After Country Arts SA has confirmed your booking, you may request an increase to attendee numbers (for students, teachers and/or accompanying parents); however, extra attendees will be subject to availability.
6. Once Country Arts SA has received payment in full, Country Arts SA will:
 - a) For school groups attending a school show: send you a confirmation email. No individual tickets are issued for school shows.
 - b) For school groups attending a general public performance: you will receive written confirmation with ticket collection procedure information.
7. **No reductions in numbers attending are permitted** once payment has been received and no refunds will be offered unless Country Arts SA is at fault, or the performance is cancelled. Bookings cancelled (or numbers of attendees substantially reduced) less than four (4) weeks of performance/workshop will be liable for 100% of the value of the cancelled booking or reduced numbers.
8. Country Arts SA and Windmill Theatre Company reserve the right to add, withdraw or substitute artists or vary the program, if required.

FAQs

I want to book over the phone, can I do that?

Yes, you can call Country Arts SA ticketing on (08) 8444 0400 between 9am and 5pm, Monday to Friday.

What age level is the show for?

Suggested age range is 5-10 years old, Year levels 1-5.

What are the warnings for the show?

Flashing lights, haze effects and loud music.

I have a student with access needs, what do I need to do?

You will be asked to provide access requirements when you book, but if you need to speak to someone, please email marketing@windmill.org.au or call Windmill on 8210 7200.

I have questions about the content of the performance

Send us an email at marketing@windmill.org.au or call Windmill on 8210 7200. We'd love to chat!

What if I need to make a change? Who do I contact?

For ticketing enquiries, please email ticketing@countryarts.org.au or call (08) 8444 0400.

What if I need to cancel my booking?

Bookings cancelled (or numbers of attendees substantially reduced) less than four (4) weeks of performance will be liable for 100% of the value of the cancelled booking or reduced numbers.

Please note, we set these terms because it is near impossible for us to replace student numbers so close to the season. We hope you can understand and appreciate that schools dramatically changing their numbers, or pulling their bookings all together, places a great financial and administrative strain on our company.

What if on the day I don't have as many students as per my booking?

No reductions in numbers attending are permitted once payment has been received and no refunds will be offered unless Country Arts SA is at fault, or the performance is cancelled. Bookings cancelled (or numbers of attendees substantially reduced) less than four (4) weeks of performance/workshop will be liable for 100% of the value of the cancelled booking or reduced numbers.

What are the payment terms?

CASA payment terms are 14 days from invoicing.

Is there a lock out? No

I have a question regarding the venue i.e. how to get there, available bus parking etc. Who should I contact?

Direct venue details can be found below. Please ensure ticketing@countryarts.org.au is cc'd to any communications regarding attending the performance.

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|-----------------------------|---------------|----------------|--|
| Murray Bridge Town Hall | Murray Bridge | (08) 8539 1430 | townhall@murraybridge.sa.gov.au |
| Chaffey Theatre | Renmark | (08) 8586 1800 | chaffey@countryarts.org.au |
| Sir Robert Helpmann Theatre | Mount Gambier | (08) 8723 8700 | helpmann@countryarts.org.au |
| Northern Festival Centre | Port Pirie | (08) 8633 8500 | northern@countryarts.org.au |
| Middleback Theatre | Whyalla | (08) 8644 7300 | middleback@countryarts.org.au |